



**S<sup>t</sup> LUKE'S  
COMBINED  
HOSPICES**  
NPC

**MEDICAL AID BENEFIT**

**BOOKLET**

## **IMPORTANT NOTICE TO ALL PATIENTS WITH MEDICAL AID**

### **Dear Patients.**

St Luke's Combined Hospices (SLCH) is a registered Non-Profit Organisation (NPO) that provides specialised care to people with life-limiting illnesses.

Our care focuses on providing relief and comfort from the symptoms of illness with the goal of improving the lives of patients and their families.

We do so through our professional home and in-ward nursing and medical support. We also provide emotional, psychosocial and spiritual care. After the passing of a loved one, we provide bereavement support to relatives and loved ones for up to 13 months.

As an NPO we are strongly dependent on donations to provide palliative care services to patients and families in need. As part of acquiring funding we submit claims to medical aids that cover services our organisation offers. Most medical aids offer the Advanced Illness Benefit (AIB) which caters for palliative care for members with advanced cancer. To qualify for this benefit your preferred doctor must register you for cover on this benefit.

The Compassionate Care Benefit (CCB) is another benefit designed by medical aids to offer its members with advanced diseases, access to comprehensive palliative care that SLCH can provide. To qualify, your preferred Doctor must register you for this benefit - for AIB and CCB email the forms available on the Discovery Medical Aid website to [AIB@discovery.co.za](mailto:AIB@discovery.co.za)

SLCH can submit a claim to medical aids to obtain funds and will do so for patients who have such benefits. The table below shows the amount medical aid pay us for our service. These costs will not affect your day-to-day benefits. Funds from medical aids will assist our organization to continue providing high quality palliative care to all our patients.

 **It is important to note that should the medical aid not pay, SLCH will NOT charge the patient.** Similarly, should the medical aid request a co-payment please contact us and we will ensure that no co-payment is required.

Should you not have medical aid and wish to make a donation, it will be gratefully received. An immediate donation will be used towards covering our costs of having a specialized palliative care trained and experienced team of doctors, registered nurses

and social workers visiting patients in their homes and working in the in-patient facilities. Alternatively, you are able to make a monthly donation by arranging for a stop order with your bank.

Please contact Shereen September on [shereens@stlukes.co.za](mailto:shereens@stlukes.co.za) or 021 797 5335 to discuss any matters relating to making a donation.

Banking details:

**St Luke's Combined Hospices-Medical Aid Account**

**Nedbank-South Peninsula**

**Account Number-1067933824**

**Branch Code-123209**

**Below is an indication of funds paid by Medical Aids.**

Discovery Medical Aid, effective from April 2018.

Treatment	Amount per our Service
Home Care Visit (nurse/social worker/medical officer)	R1319.20
In-Ward Patient /per day	R2620.20

**Other Medical Aids Tariffs**

Treatment	Amount per our Service
Home Care Visit (nurse/social worker/medical officer)	R750.00
Follow up Visit	R525.00
In Ward - per day	As per Medical Aid Scheme

*It costs the organisation R1634.00 per patient per day to run our inpatient unit. We are reliant on the generosity of donors to ensure our unit can continue to provide high quality care.*

Issued by

**St Luke's Combined Hospices; Medical Aid Sub-Department**

## Contact us



[www.stlukes.co.za](http://www.stlukes.co.za)



@StLukesHospiceCT



@StLukesSA



021 797 5335

[Medicalaid@stlukes.co.za](mailto:Medicalaid@stlukes.co.za)



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